JIRA 6.x Administration Cookbook

By Patrick Li

JIRA 6.x Administration Cookbook By Patrick Li

Over 100 hands-on recipes to help you efficiently administer, customize, and extend your JIRA 6 implementation

About This Book

- Make JIRA adapt to your organization and process flow
- Gather and display the right information from users with customized forms and layouts
- Extend the capabilities of JIRA with add-ons, scripts, and integrations with other popular applications and cloud platforms

Who This Book Is For

If you are an administrator who will be customizing, supporting, and maintaining JIRA for your organization, this book is for you. Familiarity with the core concepts of JIRA is essential. For some recipes, basic understanding in HTML, CSS, and JavaScript will also be helpful.

What You Will Learn

- Upgrade and maintain a JIRA instance
- Design and implement custom forms to capture information with custom fields, screens, and validation rules
- Create custom workflows with complex validation logic and business rules
- Secure JIRA data from unauthorized access
- Set up single sign-on for JIRA on a Windows domain
- Make JIRA compliant with FDA Part 11 with electronic signatures
- Integrate JIRA with other cloud platforms, such as Google Drive
- Automate administrative tasks with scripts and command-line interfaces

In Detail

Atlassian JIRA is an enterprise issue tracker system. One of its key strengths is its ability to adapt to the needs of an organization, from the frontend user interface, to providing a platform for add-ons to extend its capabilities.

The book starts with upgrading your existing JIRA instance, and tasks you can perform on the server level to better maintain it. We then delve deeper into adapting JIRA to your organization's needs, starting with the visual elements of setting up custom forms to capture important data with custom fields and screens, and moving on to ensuring data integrity through defining field behaviors.

Furthermore, we'll gain deeper insights into JIRA's e-mail capabilities, including managing outgoing e-mail rules and processing incoming e-mails for automated issue creation. The book concludes with some tips and tricks that will help make things much easier for administrators, such as running scripts to automate tasks, easy access to logs, and tools to help troubleshooting problems.

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Editorial Review

About the Author

Patrick Li

Patrick Li is the co-founder of, and a senior engineer at, AppFusions. AppFusions is one of the leading Atlassian experts specializing in integration solutions with many enterprise applications and platforms, including IBM Connections, Jive, Google Apps, Box, and SugarCRM. Patrick has worked in the Atlassian ecosystem for over nine years, developing products and solutions for the Atlassian platform and providing expert consulting services. He has authored numerous books and video courses covering JIRA 4, 5, and 6. He has extensive experience in designing and deploying Atlassian solutions from the ground up and customizing existing deployments for clients across various industries, such as healthcare, software engineering, financial services, and government agencies.

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Glen Thomas:

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Andrew Comer:

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Terry Klatt:

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